

# RAYNOR RESIDENTIAL GARAGE DOORS



**Limited Warranties**

**Care & Maintenance Instructions**

**Painting Instructions**

Dealer \_\_\_\_\_ Phone \_\_\_\_\_

Serial Number \_\_\_\_\_ Date Purchased \_\_\_\_/\_\_\_\_/\_\_\_\_



[WWW.RAYNOR.COM](http://WWW.RAYNOR.COM)

# Care & Maintenance

FOR RESIDENTIAL STEEL GARAGE DOORS

**AFFINA** **MASTERPIECE**<sup>™</sup>  
ENDURING ELEGANCE. TIMELESS TRADITION.

## DOOR SECTIONS

Raynor warrants the door sections against defects in material and workmanship and deterioration due to rust as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years, from date of delivery to the original purchaser. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## HARDWARE & SPRINGS

Raynor warrants all hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## ACCUFINISH® & ARMORFINISH®

Masterpiece door sections featuring AccuFinish and ArmorFinish carry a warranty against defects in material and workmanship as follows: (a) against rust and delamination in residential single-family installations, for six (6) years to the original purchaser of the home. (b) against rust-through and delamination in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for six (6) years, from date of delivery to the original purchaser. AccuFinish and ArmorFinish for Masterpiece doors are warranted against rust, including salt fog, with exceptions related to abuse (e.g. muriatic acid). After the ArmorFinish warranty expires, the normal Masterpiece warranty applies.

## WARRANTY LIMITATIONS & EXCEPTIONS

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for installations or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor Dealer.

This warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This warranty is not transferable. The warranty applies to residential property only and is not valid on commercial applications.

This warranty does not apply to automated parking control systems for multi-tenant parking applications.

This warranty does not apply to any damage or deterioration caused by abuse, applied paint failure, failure to provide reasonable and necessary maintenance, or damage or deterioration caused by corrosive and/or airborne substances including, but not limited to, muriatic acid, salt fog in corrosive environments, and road salt (salt fog is included in warranty if the ArmorFinish option is selected for Masterpiece doors - see AccuFinish & ArmorFinish warranty listed above). Refer to the Care & Maintenance Instructions and Painting Instructions provided to you at the time of installation.

Raynor shall not be liable for any consequential or incidental damages.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ARE HEREBY EXPRESSLY EXCLUDED.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you.

Claims for defects in material and workmanship covered by this warranty shall be made in writing with proof of purchase and photographs of the product in question to the dealer from whom the product was purchased or call Raynor at 1-800-4-RAYNOR within the warranty period. Raynor may choose to have the product returned for inspection.

This warranty gives you specific legal rights. You may also have other rights, which may vary from state to state.

# Raynor Residential Garage Doors

LIMITED WARRANTIES

CENTURA™

SHOWCASE™  
UNRIVALED DESIGN. UNMATCHED STYLE.

DECADE.  
FLAWLESS FUNCTION. IDEAL FORM.

## DOOR SECTIONS

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## HARDWARE & SPRINGS

Raynor warrants all hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for five (5) years, from date of delivery to the original purchaser. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## ACCUFINISH® & ARMORFINISH®

ShowCase door sections featuring AccuFinish and ArmorFinish carry a warranty against defects in material and workmanship as follows: **(a)** against rust and delamination in residential single-family installations, for six (6) years to the original purchaser of the home. **(b)** against rust-through and delamination in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for six (6) years, from date of delivery to the original purchaser. AccuFinish and ArmorFinish for ShowCase doors are warranted against rust, including salt fog, with exceptions related to abuse (e.g. muriatic acid). After the ArmorFinish warranty expires, the normal ShowCase warranty applies.

## WARRANTY LIMITATIONS & EXCEPTIONS

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for installations or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor Dealer.

This warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This warranty is not transferable. The warranty applies to residential property only and is not valid on commercial applications.

This warranty does not apply to automated parking control systems for multi-tenant parking applications.

This warranty does not apply to any damage or deterioration caused by abuse, applied paint failure, failure to provide reasonable and necessary maintenance, or damage or deterioration caused by corrosive and/or airborne substances including, but not limited to, muriatic acid, salt fog in corrosive environments, and road salt (salt fog is included in warranty if the ArmorFinish option is selected for ShowCase doors - see AccuFinish & ArmorFinish warranty listed above). Refer to the Care & Maintenance Instructions and Painting Instructions provided to you at the time of installation.

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# Raynor Residential Garage Doors

L I M I T E D   W A R R A N T I E S

# RELANTE<sup>®</sup>

## DOOR SECTIONS

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## HARDWARE & SPRINGS

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# Raynor Residential Garage Doors

L I M I T E D   W A R R A N T I E S

# CLASSIC™

RELIABLE QUALITY. AFFORDABLE APPEAL.

## DOOR SECTIONS

Raynor warrants the door sections against defects in material and workmanship and deterioration due to rust-through as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years, from date of delivery to the original purchaser. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## HARDWARE & SPRINGS

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# **Raynor Residential Garage Doors**

LIMITED WARRANTIES

# **CHARLESTON™**

STYLISH DESIGN. SOLID OPERATION.

## **DOOR SECTIONS**

Raynor warrants the door sections against defects in material and workmanship and deterioration due to rust-through as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years, from date of delivery to the original purchaser. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser

## **HARDWARE & SPRINGS**

Raynor warrants all hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for one (1) year from date of delivery to the original purchaser. **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for one (1) year, from date of delivery to the original purchaser.

## **WARRANTY LIMITATIONS & EXCEPTIONS**

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# **Raynor Residential Garage Doors**

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L I M I T E D   W A R R A N T I E S

## *Rock Creeke*

### **DOOR SECTIONS**

Raynor warrants the door sections against defects in material and workmanship and deterioration due to rust-through as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home, except window components which are warranted against defects in material and workmanship for three (3) years from date of delivery to the original purchaser; and **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years from date of delivery to the original purchaser.

### **OVERLAY TRIM**

Raynor warrants the overlay trim boards against delamination for a period of five (5) years and against discoloration for a period of ten (10) years from date of delivery to the original purchaser. Special painting guidelines are provided for the overlay material (see page seven for further details). Failure to follow these guidelines will void all warranties related to the overlay trim system.

### **GALVANIZED HARDWARE & SPRINGS**

Raynor warrants all galvanized hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for five (5) years from date of delivery to the original purchaser; **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations) for three (3) years from date of delivery to the original purchaser.

### **RAYNOR ENDURACOTE™ HARDWARE & SPRINGS**

Raynor warrants all EnduraCote hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home; **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations) for three (3) years from date of delivery to the original purchaser.

# Raynor Residential Garage Doors

L I M I T E D   W A R R A N T I E S

## Rock Creeke

Your new Raynor residential garage door is already protected with a long-lasting finish. No additional painting is required. If you want to apply another color, however, the following steps are required. **NOTE:** Only paint the exterior of the door while it is in the closed position.

1. Use the following solution, with a soft bristle brush, to remove mildew and other surface contaminants:
  - 1 cup household Spic n Span® detergent
  - 5 gallons warm water
2. Rinse thoroughly with water.
3. Use a powder cleanser like Comet®, diluted with water, with a soft bristle brush, to prepare the surface for better paint adhesion. Do not use sandpaper, deglossers, or liquid sandpaper to prepare the door surface.
4. Rinse thoroughly with water and allow to dry.
5. The PVC overlay trim boards need to be primed. Use Sherwin Williams PrepRite® waterborne acrylic primer or equivalent. Apply according to manufacturer's instructions.
6. A prime coat is not required on the textured steel factory finish.
7. For the final coat use a high quality acrylic latex exterior paint. Apply according to manufacturer's instructions. Do not use oil-based paint or any "rust-inhibitive" paint. Do not paint in direct sunlight or when surface is warm to the touch. Lap marks will result. Brush application is recommended.
8. Avoid getting paint on the gasket seals between door sections.

**IMPORTANT:** Avoid dark colors on the door and overlay boards. Only use paint with a Light Reflective Value (LRV) of 50 or higher. Since Raynor has no control over re-coating, we do not warrant this product against peeling of the original factory-applied finish or subsequent coats of paint where re-coating has occurred.

### WARRANTY LIMITATIONS & EXCEPTIONS

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for installations or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor Dealer.

This warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This warranty is not transferable. The warranty applies to residential property only and is not valid on commercial applications.

This warranty does not apply to automated parking control systems for multi-tenant parking applications.

This warranty does not apply to any damage or deterioration caused by abuse, applied paint failure or failure to provide reasonable and necessary maintenance, or damage or deterioration caused by corrosive and/or airborne substances including, but not limited to, muriatic acid, salt fog in corrosive environments, and road salt. Refer to the Care & Maintenance Instructions and Painting Instructions provided to you at the time of installation.

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# **Raynor Residential Garage Doors**

L I M I T E D   W A R R A N T I E S



## **DOOR SECTIONS**

BuildMark door sections carry a limited lifetime warranty against defects in material and workmanship and deterioration due to rust-through as follows: (a) in residential single-family installations, for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years, from date of delivery to the original purchaser; (b) in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## **HARDWARE & SPRINGS**

Sellers warrants all hardware and spring components against defects in material and workmanship, as follows: (a) in residential single-family installations, for one (1) year, from date of delivery to the original purchaser; (b) in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for one (1) year, from date of delivery to the original purchaser.

## **WARRANTY LIMITATIONS & EXCEPTIONS**

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for installations or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor Dealer.

This warranty extends only to the original purchaser, provided the door is installed in his/her place of residence. This warranty is not transferable. The warranty applies to residential property only and is not valid on commercial applications.

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This warranty does not apply to any damage or deterioration caused by abuse, applied paint failure, failure to provide reasonable and necessary maintenance, or damage or deterioration caused by corrosive and/or airborne substances including, but not limited to, muriatic acid, salt fog in corrosive environments, and road salt. Refer to the Care & Maintenance Instructions and Painting Instructions provided to you at the time of installation.

Raynor shall not be liable for any consequential or incidental damages.

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Claims for defects in material and workmanship covered by this warranty shall be made in writing with proof of purchase and photographs of the product in question to the dealer from whom the product was purchased or call Raynor at 1-800-4-RAYNOR within the warranty period. Raynor may choose to have the product returned for inspection.

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# Raynor Residential Garage Doors

LIMITED WARRANTIES

**TRADEMARK**<sup>™</sup>  
STEEL PAN DOOR

## DOOR SECTIONS

TradeMark door sections carry a limited lifetime warranty against defects in material and workmanship and deterioration due to rust-through as follows: (a) in residential single-family installations, for as long as the original purchaser owns the home. Window components are warranted against defects in material and workmanship for three (3) years, from date of delivery to the original purchaser; (b) in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for three (3) years, from date of delivery to the original purchaser.

## HARDWARE & SPRINGS

Sellers warrants all hardware and spring components against defects in material and workmanship, as follows: (a) in residential single-family installations, for one (1) year, from date of delivery to the original purchaser; (b) in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for one (1) year, from date of delivery to the original purchaser.

## ARMORFINISH®

TradeMark door sections featuring ArmorFinish carry a warranty against defects in material and workmanship as follows: (a) against rust and delamination in residential single-family installations, for six (6) years to the original purchaser of the home. (b) against rust-through and delamination in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations), for six (6) years, from date of delivery to the original purchaser. ArmorFinish for TradeMark doors are warranted against rust, including salt fog, with exceptions related to abuse (e.g. muriatic acid). After the ArmorFinish warranty expires, the normal TradeMark warranty applies.

## WARRANTY LIMITATIONS & EXCEPTIONS

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Raynor personnel, Raynor will, at its option, repair or replace the defective door components. Labor charges for installations or repairs shall be the responsibility of the consumer and must be performed by an authorized Raynor Dealer.

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This warranty does not apply to any damage or deterioration caused by abuse, applied paint failure, failure to provide reasonable and necessary maintenance, or damage or deterioration caused by corrosive airborne substances including, but not limited to, muriatic acid, salt fog in corrosive environments, and road salt (salt fog is included in warranty if the ArmorFinish option is selected for TradeMark doors - see ArmorFinish warranty listed above). Refer to the Care & Maintenance Instructions and Painting Instructions provided to you at the time of installation.

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# Raynor Residential Garage Doors

L I M I T E D   W A R R A N T I E S

## STYLEVIEW<sup>®</sup> C O L L E C T I O N

### DOOR SECTIONS

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### ARMORBRITE™

Raynor warrants StyleView sections painted with ArmorBrite powdercoat finishes against cracking or peeling (losing adhesion) for a period of five (5) years from date of delivery to the original purchaser.

### GALVANIZED HARDWARE & SPRINGS

Raynor warrants all galvanized hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for five (5) years from date of delivery to the original purchaser; **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations) for three (3) years from date of delivery to the original purchaser.

### RAYNOR ENDURACOTE™ HARDWARE & SPRINGS

Raynor warrants all EnduraCote hardware and spring components against defects in material and workmanship, as follows: **(a)** in residential single-family installations, for as long as the original purchaser owns the home; **(b)** in all other residential installations (including installation on rental properties, homes owned in common by condominium associations or similar organizations) for three (3) years from date of delivery to the original purchaser.

### WARRANTY LIMITATIONS & EXCEPTIONS

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# Care & Maintenance

## FOR ALL RESIDENTIAL GARAGE DOORS

Congratulations on your purchase of a Raynor garage door! With proper care and maintenance, your door will perform reliably for years to come. To maintain your warranty, see the instructions below for when Raynor requires performing these maintenance items. Additional information available at [www.raynor.com](http://www.raynor.com).

Environment	At Installation	Every 6 Months	Every 12 Months	As Needed
<p><b>Normal</b> Areas not exposed to salt, salt fog, dirt or other airborne substances, or where winter road salt is not used.</p>		<p><b>Wash the door and windows</b> with a mild soap (such as car wash soap or dishwashing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh or abrasive detergents.</p> <p><b>Lubricate track and hinges</b> with a silicone or Teflon-based spray. Do not use WD-40® or grease. Then open and close the door to distribute the lubricant.</p>	<p><b>Inspect springs and hardware for signs of wear.</b> Avoid any contact with the springs as they are under extreme tension. <u>Call your local Raynor Dealer to schedule a service call if you suspect any problems.</u></p>	<p><b>If surface rust appears, immediately contact your local Raynor Dealer for inspection and repair options.</b></p>
<p><b>Winter</b> Areas where winter road salt is used.</p>		<p><b>Wash the door and windows.</b> See above.</p> <p><b>Lubricate track and hinges.</b> See above.</p>	<p><b>Inspect springs and hardware for signs of wear.</b> See above.</p>	<p><b>Clean off road salt from interior and exterior surfaces.</b> Use a mild soap (such as car wash soap or dishwashing soap) and water. Rinse thoroughly. Do not use harsh or abrasive detergents. <b>If surface rust appears, immediately contact your local Raynor Dealer for inspection and repair options.</b></p>
<p><b>Coastal</b> Areas with exposure to salt or salt fog.</p> <p><b>Harsh</b> Areas with exposure to airborne substances.</p>	<p><b>Apply a good quality car wax</b> to the door immediately after installation, unless you are going to paint the door (see accompanying painting instructions). Follow car wax application instructions.</p>	<p><b>Wash the door and windows.</b> See above.</p> <p><b>Wax the door.</b> See "At Installation."</p> <p><b>Lubricate track and hinges.</b> See above.</p>	<p><b>Inspect springs and hardware for signs of wear.</b> See above.</p>	<p><b>Wash the door and windows with a mild soap</b> (such as car wash soap or dishwashing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh detergents.</p> <p><b>If surface rust appears, immediately contact your local Raynor Dealer for inspection and repair options.</b></p>

# Raynor Residential Garage Doors

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## L I M I T E D   W A R R A N T I E S

All Raynor residential steel garage doors are already painted with a baked-on finish. No additional painting is required. If you want to apply another color, however, the following steps are required.

**Please note that these instructions do not apply to StyleView residential aluminum doors, or doors that are purchased with ArmorFinish or AccuFinish. We do not recommend painting these doors and doing so will void your warranty.**

**NOTE:** Only paint the exterior of the door while it is in the closed position.

1. Use the following solution, with a soft bristle brush, to remove mildew and other surface contaminants:
  - 1 cup household Spic n Span® detergent
  - 5 gallons warm water
2. Rinse thoroughly with water.
3. Use a powder cleanser like Comet®, diluted with water, with a soft bristle brush, to prepare the surface for better paint adhesion. Do not use sandpaper, deglossers, or liquid sandpaper to prepare the door surface.
4. Rinse thoroughly with water and allow to dry.
5. Use a high quality acrylic latex exterior paint. Apply according to manufacturer's instructions. Do not use oil-based paint or any "rust-inhibitive" paint. Do not paint in direct sunlight or when surface is warm to the touch. Lap marks will result. Brush application is recommended.
6. Avoid getting paint on any gasket seals between door sections. Not all Raynor doors have these gasket seals.

**IMPORTANT:** Since Raynor has no control over re-coating, we do not warrant this product against peeling of the original factory-applied baked-on finish or subsequent coats of paint where re-coating has occurred.

Please note that painting instructions for Raynor residential steel garage doors are available at [www.raynor.com](http://www.raynor.com) in the Homeowners' section under Customer Care. If you have any painting questions, please call 800-4-RAYNOR (800-472-9667) or email [thegarage@raynor.com](mailto:thegarage@raynor.com).



[WWW.RAYNOR.COM](http://WWW.RAYNOR.COM)