

## Cleaning and Painting Information

**\*\* If you have any questions or concerns regarding maintaining your door, please contact your installer or our factory. Failure to do so could cause the door to fail and/or void the warranty. \*\***

### I - Cleaning your door

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#### *Unfinished Doors:*

To ensure years of trouble-free performance, the face and edges of your vinyl sections are UV-resistant and may be left in their natural, unfinished white color. For general cleaning of natural, unfinished white sections:

- Use warm water and a dishwashing liquid soap.
- DO NOT use solutions containing acid or solvents like MEK, acetone, or Toluene.
- DO NOT use Simple Green, as it may yellow the face of your door.
- DO NOT use a power washer to remove dirt or stains from the door.
- For more stubborn situations, Soft Scrub, Clorox Cleanup or Clorox Outdoors can be used. Be sure to scrub with the grain of the surface.
- For the most stubborn of stains, lightly sand with 120-150 grit paper, which will provide you with an optimal finish, and always sand with the grain<sup>1</sup>.
- The door surface can be wiped with isopropyl denatured alcohol to remove any soap, cleaner residue, or dust.
- DO NOT use heat, or induce heat when field cleaning or painting. Heat guns, heat lamps, and heaters could cause damage and may void your warranty.

#### *Painted Door Maintenance and Cleaning:*

How to Clean your Painted Finish:

- If you have any questions or concerns regarding your finish, please contact your dealer before proceeding.
  - DO NOT ATTEMPT TO CLEAN THE FINISH FOR AT LEAST THIRTY DAYS AFTER INSTALLATION
1. Hose all loose dirt off the door.
  2. DO NOT use a power washer to remove dirt or stains from the door.
  3. Apply mild hand dishwashing detergents such as Dawn or Joy to the wet door surface using a very wet sponge or a very soft bristled brush
  4. Rinse thoroughly with water.
  5. Let dry.
  6. Do not void your warranty! Consult the factory if these methods do not produce the desired result.

### **Important finishing information on reverse side.**

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<sup>1</sup> CAUTION: When Cleaning the American Legends door, do not use sandpaper on the Vinyl Coated Steel, only on the Overlays and Grilles.

## II - Important Finishing Information

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**Any paint finish done outside of the factory is done at the customer's risk and will void the warranty if we deem the damage is in any way resulting from the finish/paint or application. Finishing instructions (in the information pack adhered to your door) are offered as information only and in no way commits Fimbel ADS to the outcome. Please see warranty for more information.**

1. Sherwin Williams™ in their VINYLSAFE™ formulation
  - a. Prior to finishing your door outside of the factory, you must clean the sections by following cleaning instructions in this document. Paint must be applied following instructions listed here and from the paint manufacturer. No primer is required. **Note: Painting your door outside the factory will void your warranty if the failure is in any way related to the paint.**
  - b. This is the only suggested paint that can be field applied outside of the factory. This paint system is specifically formulated to bond to vinyl surfaces and resist absorbing the heat from the sun, thus cooling and protecting the surface. Sherwin Williams offers a wide range of color choices in VinylSafe™ formulated paint, but we do not recommend dark colors.
  - c. Some paints have been known to cause mechanical problems as they often remain soft by design; therefore, we do not recommend painting the joints.
    - i. Word of caution: Sherwin Williams' paint is available in NON-VinylSafe™ formulations as well. Choosing a NON-VinylSafe™ formulation could potentially damage the door by subjecting it to excessive heat stress.
    - ii. When purchasing your Sherwin Williams VinylSafe paint, be sure the label states "Vinyl Safe Formula," or for custom mixes, "Custom Vinyl Safe™ Match." If the label does not have one of these two labels, your paint is NOT Vinylsafe™ and not acceptable for use.
2. Factory Finish:
  - a. This option is offered to you by your Dealer when purchasing your door. Fimbel ADS vinyl doors are available with a professionally applied, factory-finished paint color. These paints are high performance, heat-reflective vinyl paints that have a 15-year warranty from the paint manufacturer. A wide range of colors is available, including very dark shades up to black.

### *Factory Finish Warranty Limitations: (Please see our Warranty Sheet)*

1. Covered:
  - a. Paint Adhesion
  - b. Acceptable color retention<sup>2</sup>
2. NOT Covered:
  - a. Minor nicks and scratches resulting from shipping and installation<sup>3</sup>
  - b. Matching color and texture between machined and non-machined areas<sup>4</sup>
  - c. Minor fading over time (the more sun exposure, the more fading is to be expected)
  - d. Normal wear and tear - Damage from dirt, harsh detergents, chemicals, acids, etc.
  - e. Damage as the result of negligence of others (installer, deliverer, owner, etc.)

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<sup>2</sup> The color retention could be adversely affected by extreme sun exposure and therefore could result in a shorter full color retention time. It is common for the finish to lose some of its deep factory luster as time goes on.

<sup>3</sup> Each order contains a touch up bottle of paint to be used to touch up minor scuffs, bare spots, nicks, etc. that can happen during the shipping or installation process.

<sup>4</sup> The paint used to finish your Fimbel PVC door reacts differently as it is applied to different textures of PVC. An example of this is how the paint covers "machined" areas of your door in relation to the smooth flat surfaces that have not been machined. Machined areas, such as "V" grooves, beading, and raised panel profiles, become textured or rough during the material removing process required to create the designs in the door. We take steps to allow the finish to blend in color and appearance between the machined and non-machined areas; however, there can still be a significant difference in the color appearance between the two surfaces. This is common and acceptable. In some cases the finish applied to the machined areas can actually look like a different color possibly as a result from different amounts of sun or shade hitting the door from different angles. This is not a defect, but as a result of the chemical makeup of the finish materials is possible, and to be expected.